## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Chen et al.	§ §	Certificate of Mailing Under 37 C.F.R. § 1.8(a)  I hereby certify this correspondence is being deposited with the United States Postal Service as Express Mail in an envelope addressed to: Mail
For: Method and Apparatus to Enhance Product Remote Customer	§ §	Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 17, 2003
Serviceability	§ 8	By: Imelia / pearing
Atty Docket: 03-1021	§	Abielia C. Nearing

## TRANSMITTAL DOCUMENT

24319
PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

Dear Sir,

The following papers and/or fee(s) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" (Label No. EV333418946US), addressed to:

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- 1. Fee Transmittal Form (in duplicate);
- 2. Recordation (in duplicate);
- 3. Assignment(s) (1);
- 4. Declaration, Power of Attorney, Correspondence Address and Petition(s) (1);
- 5. Patent Application, 16 pages;
- 6. Formal Drawings, 3 sheets; and
- 7. Return postcards (2).

It is respectfully requested that the Commissioner accord the enclosed patent application a filing date and a serial number.

If it is determined that any additional fees are due, the Commissioner is hereby authorized to charge such fees to **Deposit Account 12-2252**.

Date: 917/05

Respectfully submitted,

Duke W. Yee

Registration No. 34,285

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Dallas, Texas 75380

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ATTORNEY FOR APPLICANTS

Approved for use through 04/30/2003. OMB 0651-0032
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for FY 2003  Effective 01/01/2003, Patent fees are subject to annual revision.				Filing Date		Septe	September 17, 2003				
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	**or number previously paid, if greater; For Reissues, see above *Reduced by Basic Filing Fee Paid SUBTOTAL (3) (\$)										
SUBMITTED BY				(Complete (if applicable)							
Name (Print/Type)  Duke W. Yee  Signature				(Attorney/Agent) 34,265 Telephone 972-367-20							
Signature ( )	.h//////							Date	09/17/03		

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This collection of information is required by 37 CFR 1.17 and 1.27. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.